

LOOKING THROUGH A NEW LENS

INNOVATION BEFORE THE CRISIS

Agenda

- 08:45 - 09:15** **Networking Training** - Joe Craig, Quietroom
Start the day with a boost for your networking skills and confidence. Some love it, some find it daunting, some just want to know how to join a conversation - and how to get out of it. We'll arm you with top tips so you can go into the conference with a smile on your face and a new level of confidence in how to connect with people.
- 09:15 - 09:45** **Networking / Registration**
- 09:45 - 09:50** **Welcome and Health & Safety briefing** - Allen & Overy
- 09:50 - 09:55** **Opening Remarks** - Caroline Escott, Railpen (NextGen Chair)
- 09:55 - 10:00** **Hello from one of the Newest NextGen Volunteers**
- Enda Kerr, Pinsent Masons
(Member, NextGen's Events Sub-Committee)
- 10:00 - 10:35** **Keynote: "Growth Mindset and Creating a Culture of Excellence"**
- Matthew Syed
This session will consider and explain the concept of a growth mindset and its application in the context of the pension industry. Attendees will learn how adopting this mindset can encourage adaptability, foster a culture of excellence and inspire continuous learning to positively shape the pension industry's future.
- 10:35 - 10:55** **Q&A with Matthew Syed** - Chair: Matt Dodds, Capita
(Vice-Chair, NextGen)
- 10:55 - 11:05** **Mini Speaker Slot: "Addressing DEI Issues in the Pension Industry"** - James Smith, Hymans Robertson
There's a lot of talk about DEI in the pensions industry, and James is fed up with the lack of concrete action. Combining his passion for DEI with his understanding of the pensions world, James will offer new insights into pensions equity gaps, discuss our personal and industry responsibilities to address DEI issues and provide tangible tips for attendees to use and effect positive change in their own spheres of influence.

- 11:05 - 11:30** **Coffee & Networking**
- 11:30 - 11:35** **A message from the Laura Trott, Minister for Pensions**
- 11:35 - 12:10** **The future is here, how will AI play with DEI? -**
Georgina Watson, Pension Protection Fund
(Chair of NextGen's Comms Sub Committee)
Panellists: Stuart Breyer, MallowStreet and Will Henderson, Knowa
We've all heard that AI will revolutionise our work in the pensions industry and our day-to-day activities, but how will it affect our approach to DEI and what does it mean for individuals' career progression? In this session we will explore the biggest topics we need to address to ensure we can embrace the opportunities AI offers and use it to tackle our most pressing DEI challenges and develop the pipeline of diverse talent.
- 12:10 - 12:20** **Mini Speaker Slot: "Digital Innovation in the Pension World"**
- Christine Le, Smart Pensions
This mini speaker slot will address some of the key ongoing digital transformation initiatives under way in today's pensions industry, including the benefits of introducing greater automation and digital replication of processes to streamline operations against an increasingly intricate regulatory backdrop.
- 12:20 - 12:50** **Fireside Chat: Building Resilient Pension Teams: Lessons from the Life Savers** - Chair: Karen Quinn, Untamed Marketing
(Member, NextGen Events Sub-Committee).
Panellists: Josh Faulkner, London Fire Brigade and
Scott Ottewill, British Army
Successful team building is essential for navigating complex challenges – and the pensions industry isn't short of those! This conference session will help attendees draw inspiration from leaders within the Fire Brigade and the British Army who have extensive experience of building and motivating what are perhaps some of the most efficient teams anywhere in times of challenge. The panellists will discuss teamwork, leadership and adaptability, providing practical insights and a fresh perspective on building resilient, cohesive, and high-performing teams within the pensions industry.
- 12:50 - 13:00** **Mini Speaker Slot: "Unlocking FinTech Potential through the FCA's Consumer Duty"** - David Henderson, Penny
This session will examine how the FCA's Consumer Duty can drive FinTech innovation, ultimately helping to reshape the financial services landscape.
- 13:00 - 13:55** **Lunch and Networking**
- 13:55 - 14:50** **Panel Discussion: Diversity & Inclusion: Exploring some key aspects and practical techniques -**
Chair: Angela Sharma (Chair, NextGen's Training Sub-Committee)
Panellists: David Butcher, Mindful Pensions, Onyinye Udokporo, Neuro Diversity Consultant and Sunita Harley, Collective Insight
What can we do to create a more inclusive and authentic corporate environment? We'll explore using mindfulness to better promote diversity practices and discuss how organisations can reap the benefits of diverse perspectives, ideas, and backgrounds.

- 14:50 - 15:00** **Mini Speaker Slot: “Savings Challenges for Low and Moderate Income Workers”** - Dr. Emma Stockdale, Nest Insight
- Many low- and moderate-income savers in the UK are now building up meaningful retirement savings through auto enrolment, but a significant proportion of these workers have little or no money put aside for today’s emergencies. Emma will explore the practical challenges the industry faces in providing support for those individuals who face a stark choice between maintaining their pension contributions or meeting the costs of day-to-day living.
- 15:00 - 15:35** **Fireside Chat: Innovation and entrepreneurship in pensions: Purpose, Innovation and Set-Backs -**
- Chair: Rossie Mayhew, Tumelo,
Panellists: Rob Gardner, Rebalance Earth, Georgia Stewart, Tumelo
- This session will delve into the processes, purpose and innovation of entrepreneurial thinking for the betterment of pension savers. Our panellists will share their personal motivations and how they overcame challenges and set-backs on their journey.
- 15:35 - 15:45** **Mini Speaker Slot: “The Adoption of Bitcoin in Mainstream Finance”** - Alex Hadonou, Aon
- Bitcoin is still the new kid in town. With the application for Bitcoin ETFs by large financial institutions such as Blackrock, Invesco and Fidelity, are we witnessing Bitcoin’s arrival into mainstream finance? If so, what could this mean for the pensions industry and pension savings more widely?
- 15:45 - 16:15** **Front Row Panel** - Chloe Taylor, Member of the Event Sub-Committee, and Joe Craig, Quietroom
- We’re exploding the old-fashioned conference format. No more barriers between the panel and the audience. Now the stage is open. The platform is yours.
- You decide the agenda throughout the day: fill the big board with your challenges, ideas, questions and responses to anything that’s been said at the conference - or left unsaid. Then you step up and shape the conversation. Share a perspective that you think needs amplifying. Ask something nobody else has thought to ask. Challenge the industry. Spark new collaboration.
- This is where the discussion rises from the front row up onto the stage. You’ve never seen a panel session quite like this one - dynamic, thought-provoking, entertaining and, most of all, open.
- And whether you want to be on stage or sitting back to listen, you’re part of it.
- 16:15 - 16:20** **Closing Remarks** - Tannaz Rastegar, Capita (Chair, NextGen Events Sub-Committee)
- 16:20 - 17:30** **Networking and Drinks**